

- Supports Windows 98 / NT / 2000 / XP / 2003
- Can monitor real time conversations on every line.
- Support 3 Audio modes or customization : Auto-recording, Voice-control and Manual recording by using the keys
- Can list and print out all the Incoming / Outgoing / Missed calls. Supports the conditional inquiry and special remarks.
- Can record the call directly. Supports simultaneous recording of direct phone and extensions.
- Has an auto backup feature. The system backs up the files onto your CD Writer. Supports auto fold repeat.
- Has the incoming customer management system to identify the Incoming calls and the screen Pops up automatically.(optional)
- Can program the starting time and finishing time for a recording. Can also be programmed to record during a specific period of time or a day.
- Subscribers can customize the phone number that should not be recorded in the special list, for example, when dialing 1214,131 or 1217 to access the helpline & internet. The system does not launch the recorder then.
- Have operation logs to record all the operations and activities.
- Enables privacy on some lines for a specific subscriber. Can setup password protection for individual subscribers besides the supervisor password for the administrator.
- The external phone cables, extension cables, ISDN catalog cables, output cables for the wireless interphones are applicable.
- Alarm information is displayed on the screen or by an e-mail incase of emergency
- Original recording technology for the exchange can be equipped to the toll system of the exchange to record till the extension to save the hardware cost. It can also record costs for the direct line phone.
- Can setup the inquiry whether recording for one extension or not till the extension names. Subscribers and department.
- Supports many languages like Simplified English/ French/ German/ UAE.
- Language packages are available to add a local language by the users themselves.
- Supports FSK/DTMF dialing in display mode. When an Incoming call comes, the customer's detailed information is displayed (optional). Also supports the seat Popup information for the local domain. By Double clicking the Caller ID you can add the number to the Phone Book or Customer Database.
- Can automatically record to DVD.

2.1 Hardware Requirement

Suggested PC CPU	P4 / 2.8 GHz or above
Suggested Memory	512 MB or above
Suggested Hard Disk	40 GB or more *